

# START YOUR NEW ADVENTURE IN FLORENCE

2021/22 BOOKINGS CAMPAIGN OPEN



## STAY SAFE & SOUND

AT TSH, our complete connected community is at the heart of everything we do. Now more than ever, student safety and wellbeing remains our top priority. As we stand together against COVID-19, we have put strict health and safety measures in place that ensure students are as safe, protected and connected as possible. Our motto these days is 'fun and safety first', and we've been busy applying new protocol across all our hotels, to ensure our students, guests and staff remain comfortable whilst staying social.

## THE STUDENT EXPERIENCE, REIMAGINED

There's no better place to get your student spirit sparking than The Student Hotel! We're more than an accommodation and more than a home; we're a family – welcoming like-minded students, entrepreneurs, thought-leaders (and everyone in between) to explore their potential amidst our inspiring design spaces, incredible facilities and vibrant community.

Our TSH Florence palazzo maintains its 19th-century façade but has been fully renovated into a 390-room hotel, with signature TSH facilities such as designer lounges, classrooms that serve as playful work-and-meet learning environments, and an open courtyard that buzzes with the excited energy. For our students, TSH is the place to live, study, work and make friends for life – all under one roof. Study spaces and lounges, games area, restaurant/bakery, rooftop pool, private gym, laundry room, bike-sharing, events all year long and a truly international community.

# THE WHOLE PACKAGE



## ROOMS

With private bathroom, A/C and heating, bed linen and towels, cleaning and maintenance, study desk, flat-screen TV, high-speed Wi-Fi and access to a shared kitchen (fully equipped with cutlery, plates and utensils), this is no ordinary student accommodation.

ROOM TYPE	ROOM SIZE	BED SIZE	PRIVATE BATHROOM	HIGH SPEED WI-FI	FULL FURNITURE	SAFE & MINIFRIDGE	SECOND GUEST
Economy single	15 m2	120x200 cm	Included	Included	Included	-	-
Standard single	16.5 m2	160x200 cm	Included	Included	Included	Included	-
Standard queen	18 m2	160x200 cm	Included	Included	Included	Included	7 nights / month
Deluxe twin	21 m2	80x200 cm	Included	Included	Included	Included	-

## WHAT'S INCLUDED?

TSH Florence offers a fully inclusive package as standard, all covered by your rate and at no extra cost.



Room cleaning & linen change



Kitchen pack



Gym



Bike sharing



Unlimited laundry usage



Maintenance



Bills



Upskilling courses



Wellbeing coach



Events program



Co-working membership



1 free night for parents



3 free nights at any TSH



International community

# BOOKINGS TO SUIT YOU

We know that Covid-19 has made planning ahead a little more... difficult. But we're here to make things easy again! That's why we've introduced a flexible booking policy and upscaled our accredited hygiene measures and space adaptations for added peace of mind.



## FLEXIBLE BOOKING DURATIONS

At TSH Florence, there's no maximum length of stay and all of your check-in and check-out dates are completely flexible – you just need to get in contact with our friendly reservations team for a customized quote.

## BOOK NOW, PAY LATER

If you're still unsure whether your studies will go fully online, whether your student visa will be granted or whether you will be accepted at uni, our 'book now, pay later' option is for you.

During the booking process you'll be asked when you would prefer to pay, simply select 'later' and let us know when you expect to make your booking final.

## HYGIENE, ADAPTATION & SAFETY

We've adapted our spaces and introduced measures to keep our community as vibrant, safe and fun as ever. This includes:

- Introducing Bureau Veritas-certified hygiene and cleaning measures.
- Creating a set of Covid-19 compliant house rules and adapting our spaces.
- Offering access to a free well-being coach program for physical and mental health.
- Gifting free Skillshare memberships to students so they can enrol in upskilling courses.

## CONTACT

We're always at hand to answer any questions you may have throughout the booking process. Don't hesitate to drop us a message or give us a call!

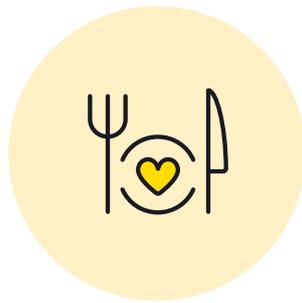
Email: [reservations.florence@thestudenthotel.com](mailto:reservations.florence@thestudenthotel.com)

Phone: +39 055 062 1855

Website: [thestudenthotel.com/florence](https://thestudenthotel.com/florence)

# EXTRAS

If our all-inclusive offer isn't quite enough for you, you can upgrade it to include even more! Extras are bookable at an additional fee and promise to make your stay that little bit easier. You can even book via the TSH mobile app after check-in.



## MEAL DEALS

Available all year long  
Breakfast + lunch or dinner

200€ - 40 meals  
280€ - 56 meals



## BIKE INSURANCE

Get protection against theft when using our free shared bikes. If a non-insured bike gets stolen, you have to pay the cost of the bike at €350. With insurance, you just pay the excess of €90.

Bike insurance | 3-5 months | €35  
Bike insurance | 6-12 months | €70



## EXTRA ROOM CLEANING

Monthly cleaning is already included in your rate. If you would like more frequent cleaning, you can upgrade this service.

Extra room cleaning | €18/clean



## ADDITIONAL TOWELS AND LINEN CHANGE

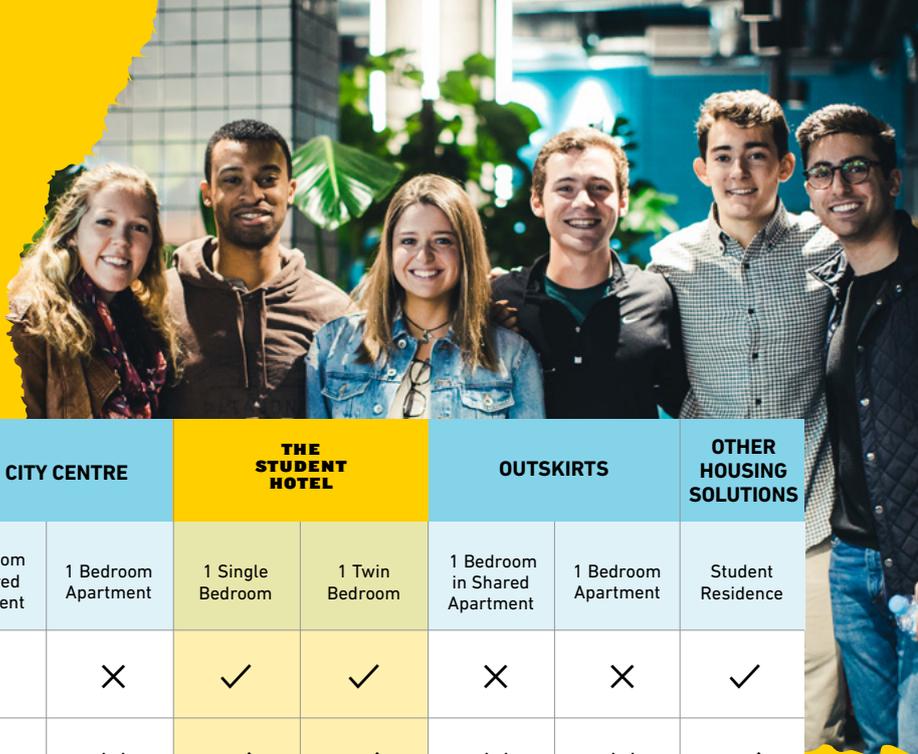
Monthly towel and linen changes are already included in your rate. If you would like your towels and linen changed more frequently, you can upgrade this service

Additional towels and linen change | €5/change



# HOW DO WE COMPARE?

If you're still not convinced, check out our comparison table below and see how we stack up against the competition!



FLORENCE HOUSING RENT COMPARISON	CITY CENTRE		THE STUDENT HOTEL		OUTSKIRTS		OTHER HOUSING SOLUTIONS
	1 Bedroom in Shared Apartment	1 Bedroom Apartment	1 Single Bedroom	1 Twin Bedroom	1 Bedroom in Shared Apartment	1 Bedroom Apartment	Student Residence
<b>BASIC UTILITIES</b> Electricity, heating, cooling, water, garbage etc.	×	×	✓	✓	×	×	✓
<b>MAINTENANCE</b> Plumber, electrician, painter etc.	×	×	✓	✓	×	×	✓
<b>INTERNET</b> Internet 60 Mbps or more, unlimited data, Cable/DSL	×	×	✓	✓	×	×	✓
<b>ROOM CLEANING</b> Monthly, including linen and towel change	×	×	✓	✓	×	×	×
<b>KITCHEN EQUIPMENT</b> All the cutlery, utensils and plates you need	×	×	✓	✓	×	×	×
<b>GYM MEMBERSHIP</b> Fully-equipped, open 24/7	×	×	✓	✓	×	×	✓   ✗
<b>3 LAUNDRY TOKENS PER MONTH</b> Washers, dryers and all the detergent you need	×	×	✓	✓	×	×	×
<b>BIKE SHARING</b> Stylish VanMoof bike	×	×	✓	✓	×	×	×
<b>CO-WORKING SPACE MEMBERSHIP</b> Flex-desk in our Collab co-working space	×	×	✓	✓	×	×	×
<b>ON-SITE BAR &amp; RESTAURANT</b> 20% discount & meal plans available	×	×	✓	✓	×	×	×
<b>CORONA-PROOF HYGIENE &amp; HOUSE RULES</b> We stand together against COVID-19	×	×	✓	✓	×	×	✓   ✗
<b>PERSONAL WELL-BEING COACH</b> Your well-being is our priority	×	×	✓	✓	×	×	×
<b>FREE SKILLSHARE MEMBERSHIP</b> Never stop learning and #staycurious	×	×	✓	✓	×	×	×
<b>MEAL PLANS</b> Good food, good mood	×	×	Available at an additional fee	Available at an additional fee	×	×	✓   ✗
<b>1 FREE PARENTS' NIGHT</b> Enjoy family time to the fullest	×	×	✓	✓	×	×	×
<b>3 FREE NIGHTS</b> At any of our design hotels in Europe	×	×	✓	✓	×	×	×
<b>ROOM RATE</b> Avg. monthly rate for a 12 months stay	€ 455	€ 920	€ 772	€ 673	€ 357	€ 713	€ 853

# T&Cs

View full T&Cs on our website [here](#).



## PAYMENT DETAILS

- When booking, you will be asked to pay a one-month rent deposit equal to 30 x our daily rate, refundable at the end of your stay.
- If you book **via our website**, you will be required to input credit card details at the time of booking.
- If you book through **our flexible formula** 'Book now, pay later', you will be redirected to a secure booking platform via an email from our reservations team, where you can input payment details.
- The first month's rent is due 15 days before arrival.
- Payments are requested on a monthly basis.

## CANCELLATIONS

- Right of withdrawal (pre arrival) is applicable until maximum one month prior to arrival, and until 14 days after booking. No need to mention the reason for cancellation.
- You have the right to terminate the agreement after the right of withdrawal period if you agree to make a payment of the remaining month and 100% of the fee for the 3 subsequent calendar months following the month in which TSH received the notice of termination, unless the remaining period at the time of cancellation is shorter than 3 months (in which case the cost of the shorter remaining period of stay will apply).
- If you can prove your cancellation is Covid-related (e.g. government guidelines restricting travel; course cancellations; course changed to 80% online), a flexible cancellation policy applies. Click on this link for further information: <https://www.thestudenthotel.com/terms-and-conditions/>.
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## DEPOSIT

All of our fees are totally transparent, so you won't need to factor in any extra costs. You'll just need to pay a one-month deposit (refundable at the end of your stay) and the first month's rent to make things official. Then you can start getting excited!

# FAQs

As you look forward to your big move, it's perfectly normal to have some questions about your new home! Check out our FAQs below.



## IS IT POSSIBLE TO GET AN EARLY CHECK-IN AT TSH FLORENCE?

Yes, you can! If you've booked a room in Florence, you can move in up to two weeks earlier, if your room is already available we will apply the same nightly rate provided for the rest of your stay. If your student room is not available, you will have the chance to book a regular hotel room. We will apply a 50% discount on the rate and you will immediately have access to all services and facilities reserved for students.

## WHAT'S INCLUDED IN MY ROOM RATE?

All of our student rooms come with a private ensuite bathroom (including shower and toilet), a telephone, air conditioning, high speed WiFi and flat screen TV. Fully furnished elements of our rooms include a bed, desk, chair, wardrobe, shelves, cork board, bed lamp. Twin rooms include each item per person.

## CAN MY FRIENDS AND FAMILY VISIT?

One daily visitor per student is allowed, unless pre-approved (for a group project, for example). Your visitor's ID is kept at reception when signing in and returned when they're leaving. The pool and gym can't be used by daily visitors, but they can use the common areas, restaurant and hang in your room.

Overnight visitors can stay for a maximum of 7 nights per month; only Standard Queen rooms can accommodate overnight guests. City tax will be charged, but no other additional fees, and your guest can use the gym and pool. Overnight guests must be registered at reception.

## DO I GET A DISCOUNT IF I BRING A FRIEND TO LIVE AT TSH?

For every student you refer to us that books, you and your friend will get €100 transferred to your bank account at the end of the stay! This one-off bonus applies if your friend books a minimum of four months, and you can refer up to 10 friends. You can refer a friend using the link we send you upon booking.

## DO YOU OFFER ANY KIND OF ECONOMIC AID, SCHOLARSHIPS OR DISCOUNTED RATES?

If you're booking our Early Bird Offer, you'll see that our rates are already heavily discounted – and our all-inclusive product gives a lot of added value. If that's not quite enough, we also have agreements in place with some universities. Check with your school if they have a university discount code that you can apply to your booking.

## IF I BOOK A TWIN ROOM, WHO WILL I BE SHARING WITH?

If you want to stay with a friend, you just need to book your twin room separately and email our reservations team so we can pair you up! Otherwise, we promise to find your perfect match according to governmental guidelines.

# STUDENT LIFE IN FLORENCE

As one of Italy's most beautiful historic cities, Florence is famed for its charming architecture, its foodie culture and edgy international vibe. Cradle of the Renaissance, UNESCO World Heritage site and meeting point for thousands of students coming from all over the world, there's a lot to get excited about. But where do you start with Florence?



## 5 FLORENCE MUST-DOS



### 1. VISIT THE STUDIO OF LOCAL STREET ARTIST "CLET"

Using stickers he transforms street signs into works of art.

### 2. EAT A LEGENDARY SANDWICH AT ALL'ANTICO VINAIO

3rd most-reviewed restaurant worldwide, it's a must try for everyone!

### 3. TAKE A DRINK AT BABAE FROM A TINY WINDOW

Drink wine handed through a window as part of an age-old tradition.



### 4. PET THE LUKY BOAR

This bronze boar's snout has been rubbed to a golden sheen by visitors seeking good fortune.



### 5. ADVENTURE ON A VESPA

There's no better way to see the region's vineyards.



## SAY WHAT?!

Italy does things differently. Try memorising these famous phrases before moving to Florence!

### 1. Easier said than done

Italian: "Tra il dire e il fare c'è di mezzo il mare."  
Literal translation: "There's a sea between saying and doing."

### 2. Once in a blue moon

Italian: "Ogni morte di papa."  
Literal translation: "Each time a Pope dies."

### 3. The early bird catches the worm

Italian: "Chi dorme non piglia pesci."  
Literal translation: "Those who sleep don't catch fish."